

Introducing our new baggage policy from 14 September 2015

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Dear Trade Partner,

Your customers can now benefit from more clarity and choice with our new baggage policy. Effective 14 September 2015, tickets issued on or after this date will follow the new baggage policy.

Most routes will now operate on a piece concept basis. This means that they are now entitled to one, two, or three bags, depending on their Fare Choice, route, and Etihad Guest membership status.

Fare Choices, which will also be launched on 14 September 2015, offers your customers the option to choose their ticket flexibility, baggage allowance, and many other benefits. From the 14th onwards, depending on the fare paid, they will receive a **different set of benefits**. In Economy Class that has an impact on their baggage allowance. The Fare Choices in Economy Class are: Economy Breaking Deals, Economy Saver, Economy Value and Economy Freedom.

Our baggage policy at a glance:

Where is your customer flying?	Economy Cabin	
	Breaking Deals & Saver	Value & Freedom
All journeys to / from Brazil	2 bags of 32kg each	2 bags of 32kg each
All journeys to / from USA & Canada	2 bags of 23kg each	2 bags of 23kg each
All journeys to / from Africa (excluding South Africa & Seychelles)		
UK to / from India, Pakistan, Bangladesh	2 bags of 23kg each	2 bags of 23kg each
GCC to / from Indonesia, Philippines		
ISC to / from GCC	30kg	30kg
To / from all other destinations (general policy)	1 bag of 23kg	2 bags of 23kg each

Where is your customer flying?	Business Cabin	First Cabin
	All Fare Choices	All Fare Choices
All journeys to / from Brazil	2 bags of 32kg each	2 bags of 32kg each

All journeys to / from USA & Canada		
All journeys to / from Africa (excluding South Africa & Seychelles)	2 bags of 32kg each	2 bags of 32kg each
UK to / from India, Pakistan, Bangladesh	2 bags of 32kg each	2 bags of 32kg each
GCC to / from Indonesia, Philippines		
ISC to / from GCC	40kg	50kg
To / from all other destinations (general policy)	2 bags of 32kg each	2 bags of 32kg each

GCC: UAE, Bahrain, Oman, Qatar, Kuwait, Saudi Arabia

ISC: India, Pakistan, Bangladesh, Nepal, Sri Lanka

Etihad Guest tier members will receive the following additional allowance:

- **Etihad Guest Platinum and Gold members:**
 - Piece concept routes: one extra piece of baggage at 32kg
 - Weight concept routes (ISC to / from GCC): additional 20kg allowance
- **Etihad Guest Silver members:**
 - Piece concept routes under the general policy: One extra piece of baggage at 23kg (only applicable when booking an Economy Breaking Deal or Economy Saver Fare Choice)
 - Weight concept routes (ISC to / from GCC): additional 10kg allowance

Fare Choices and SuperSeller miles

You now have the opportunity to earn more miles on selected Fare Choices. Find out how many miles you earn for every booking you make using our new mileage calculator.

[Mileage calculator](#) ▶



[Fare Choices from 14 September](#) ▶



[Excess baggage rates](#) ▶

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